## LASELL STUDENT

Address Newton, MA 02466 (617) 555-4444 eventplanner@gmail.com

## **Summary**

Hospitality and Event Planning major with proven customer service and problemsolving skills. Recognized for flexibility, creativity, attention to detail and producing quality results

### Education

Lasell University, Newton, MA

Bachelor of Science Expected May 20XX

Major: Hospitality and Event Management

Cumulative GPA: 3.72/4.0 Major GPA: 3.88/4.0

## **Hospitality & Customer Service Experience**

## American Institute for Foreign Study (AIFS)

20XX-Present

Alumni Ambassador

- Serve as institutional representative and promote AIFS to prospective students
- Contribute relevant content for AIFS newsletter publication
- Address inquiries about organization and maintain e-mail correspondences

# **Lasell University, International**

20XX-Present

Office Global Ambassador

- Promote the Study Abroad program to prospective and incoming students
- Participate during orientation, special events, information sessions and panel discussions
- Market materials and serve as resident representative of programmatic materials

Old Navy 20XX-20XX

Sales Associate

- Promoted after one year from sales associate to manager trainee
- Maintained knowledge of sales promotions, policies regarding payment and exchanges, and security practices
- Demonstrated superior communication skills while interacting with store guests

#### Skills

- Proficient with Microsoft Office applications including Word, Excel Power Point, Outlook, and Dreamweaver
- Bilingual, fluent in English and Spanish

## Activities International Ecotourism Society (TIES)

20XX- Present