Adobe Connect Meeting Connection Test

- Go to [THIS LINK](#)
- Your system will run through the test and give you feedback on items you need to address. If everything comes back ok (like screen cap below) you should be able to join a meeting without issues
- If not continue to the next page

![Adobe Connect Test Results](#)
The test will run and provide details on what to resolve/install

• Your system will then be scanned to make sure you have all the needed items and identify what needs to be addressed.

• In the example below the Adobe Connect Add-in is missing (This is the most common reason why users are unable to join the meeting. This add-on only needs to be installed once)

• 1. Click the link next to the item to address the missing add-in

• 2. Then press yes to install the add-in
You may get directed to the Adobe Connect Downloads

- Click and install the Adobe Connect Add-in for your Operating system
- Also Install Adobe Flash Player (if needed)
- Then try to re-launch the meeting from the original link